

# **Wilmington District Homepage**

http://www.saw.usace.army.mil

Web Log Analysis Monthly Report January 2004

Report Range:01/01/2004 00:00:00 - 01/31/2004 23:59:59



This report was generated by WebTrends(R) Monday February 2, 2004 – 08:48:33 Final report conversion by WebTrends Document Utility, Version 6.1a (build 419)

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# **Overview Dashboard**

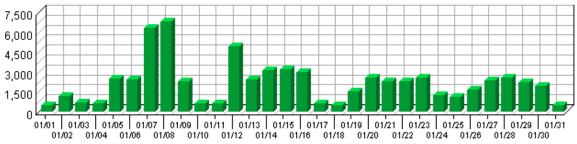
This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



#### **Visit Summary**

Visits	22,439
Average per Day	723
Average Visit Length	00:17:05
Median Visit Length	00:03:20
International Visits	4.74%
Visits of Unknown Origin	0.00%
Visits from Your Country: United States (US)	95.26%





## **Page View Summary**

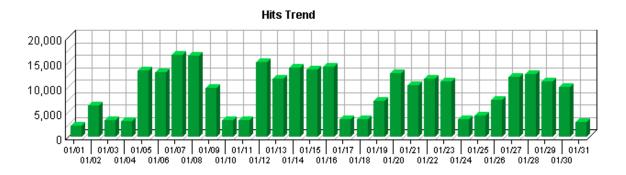
Page Views	67,405
Average per Day	2,174
Average Page Views per Visit	3.00

Overview Dashboard 1



## **Visitor Summary**

Unique Visitors	11,211
Visitors Who Visited Once	8,902
Visitors Who Visited More Than Once	2,309
Average Visits per Visitor	2.00



## **Hit Summary**

Successful Hits for Entire Site	282,897
Average Hits per Day	9,125
Home Page Hits	N/A

2 Overview Dashboard

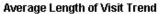
# **Visitors Dashboard**

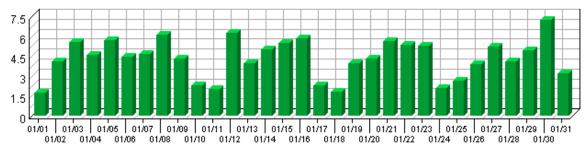
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



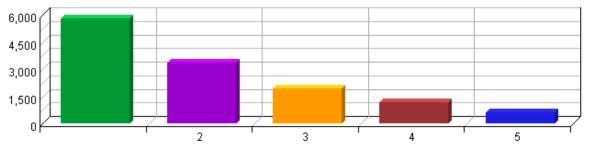
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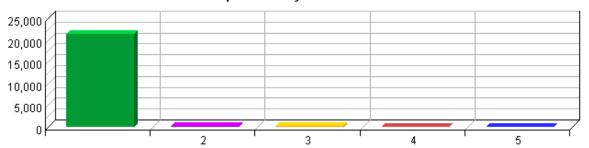




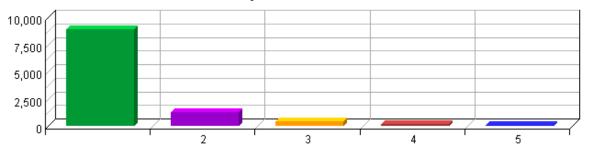
## Top Organizations by Visits



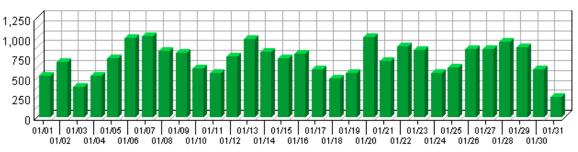




#### Visitors by Number of Visits



#### **Visitors Trend**

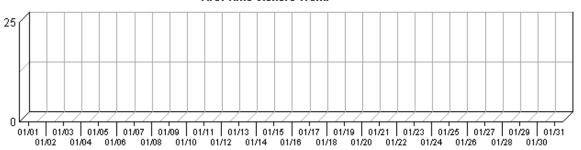


### **Visitor Summary**

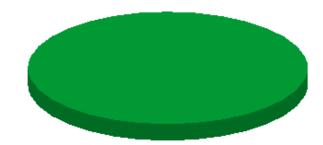
Unique Visitors	11,211
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Visitors Who Visited More Than Once	2,309
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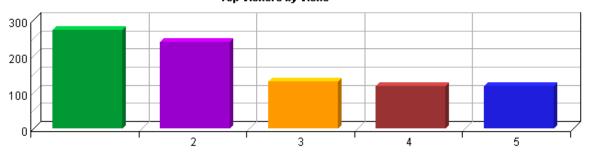




## New vs. Return Visits



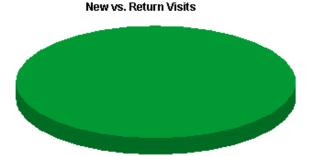
## Top Visitors by Visits



# **New vs. Return Visits**

This report compares the number of visits by new and returning visitors to your site.





New vs. Return Visits

	Visitor Type	Visits	0/0
1.	Visitors Not Accepting Cookies	22,392	100.00%
	Total	22,392	100.00%

### New vs. Return Visits - Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

**Returning Visitors** – Visitors who already had a cookie from your site when they visited.

**Visitors Not Accepting Cookies** – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

**Visits** – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

New vs. Return Visits 7

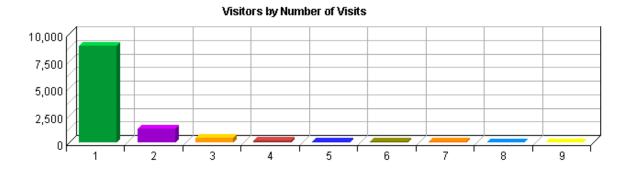
S.

By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

8 New vs. Return Visits

# **Visitors by Number of Visits**

This report shows the distribution of visitors based on how many times each visitor visited your site.



## Visitors by Number of Visits

Number of Visits	<b>Unique Visitors</b>	%
1 visit	8,902	79.40%
2 visits	1,248	11.13%
3 visits	397	3.54%
4 visits	201	1.79%
5 visits	125	1.11%
6 visits	78	0.70%
7 visits	57	0.51%
8 visits	34	0.30%
9 visits	18	0.16%
Subtotal	11,060	98.65%
Other	151	1.35%
Total	11,211	100.00%

## Visitors by Number of Visits - Help Card

**Number of Visits** – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

**Unique Visitors**– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

# **Visitors Trend**

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.

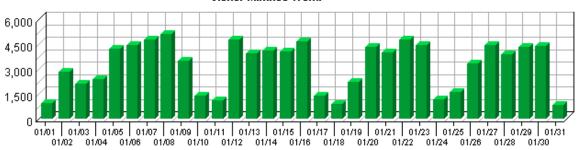








#### **Visitor Minutes Trend**



## **Visitors Trend**

Time Interval	Visits Uniqu	ie Visitors	First Time Visitors	Avg Visit Length	isitor Minutes
01/01	516	306	0	00:01:46	917.67
01/02	689	482	0	00:04:08	2,853.72
01/03	379	300	0	00:05:33	2,109.37
01/04	522	462	0	00:04:35	2,397.95
01/05	741	584	0	00:05:40	4,199.63
01/06	990	755	0	00:04:27	4,416.87
01/07	1,024	788	0	00:04:39	4,762.55
01/08	838	585	0	00:06:06	5,125.22
01/09	806	613	0	00:04:19	3,491.42
01/10	613	502	0	00:02:16	1,391.72
01/11	557	490	0	00:02:00	1,117.20
01/12	763	577	0	00:06:16	4,793.40
01/13	985	771	0	00:03:59	3,933.02
01/14	824	670	0	00:04:59	4,111.68
01/15	737	589	0	00:05:30	4,060.98
01/16	800	505	0	00:05:51	4,689.98
01/17	598	395	0	00:02:17	1,374.92
01/18	484	409	0	00:01:47	868.38
01/19	556	432	0	00:03:58	2,213.25
01/20	1,006	783	0	00:04:19	4,355.73
01/21	707	483	0	00:05:39	3,996.78
01/22	886	631	0	00:05:23	4,778.37
01/23	847	632	0	00:05:15	4,449.07
01/24	550	413	0	00:02:07	1,166.77
01/25	625	452	0	00:02:37	1,635.67
01/26	858	731	0	00:03:54	3,357.85
01/27	852	666	0	00:05:11	4,419.80
01/28	944	629	0	00:04:06	3,884.38
01/29	883	566	0	00:04:55	4,353.00
01/30	607	454	0	00:07:14	4,393.05

01/31 Average	257 <b>724</b>	186 <b>543</b>	0	00:03:10 <b>N/A</b>	814.25 <b>3.239.79</b>
Total	22,444	16,841	0	N/A	100,433.63

#### Visitors Trend - Help Card

**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Visits** – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.

**Unique Visitors** – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

First Time Visitors – Number of visitors who had never visited your web site before.

**Avg Visit Length** – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

**Visitor Minutes** – Number of minutes your web site was viewed, regardless of who was viewing it.

**Average** – This row gives the average for each column.

**Total** – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.



Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

# **Visits Trend**

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



#### **Visits Trend**

Time Interval	Visits	%
01/01	516	2.30%
01/02	686	3.06%
01/03	374	1.67%
01/04	514	2.29%
01/05	738	3.29%
01/06	989	4.41%
01/07	1,024	4.56%
01/08	837	3.73%
01/09	799	3.56%
01/10	612	2.73%
01/11	557	2.48%
01/12	763	3.40%
01/13	983	4.38%
01/14	823	3.67%
01/15	737	3.28%
01/16	799	3.56%
01/17	598	2.67%
01/18	479	2.13%
01/19	556	2.48%
01/20	1,006	4.48%
01/21	707	3.15%
01/22	886	3.95%
01/23	845	3.77%
01/24	549	2.45%
01/25	625	2.79%

01/26	857	3.82%
01/27	852	3.80%
01/28	943	4.20%
01/29	881	3.93%
01/30	600	2.67%
01/31	304	1.35%
Total	22,439	100.00%

#### Visits Trend - Help Card



**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Visits** – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

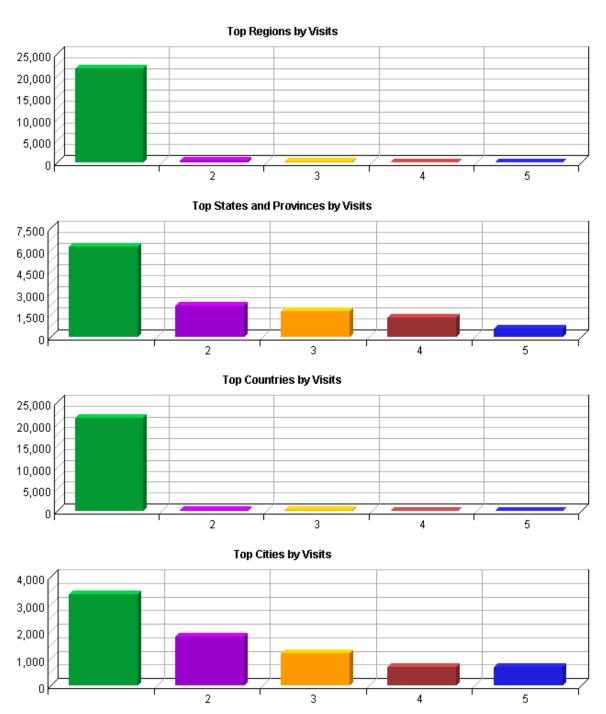
% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.



Periods of less activity can be considered good times for maintenance and content improvement.

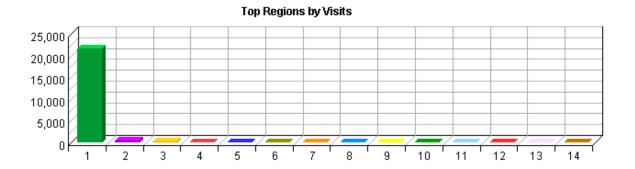
# **Geography Dashboard**

This displays key graphs and tables that provide an overview of this chapter. Click on the title of a graph or table to navigate to the corresponding page.



# **Top Regions**

This report identifies the top geographic regions of the visitors to your site.



**Top Regions** 

	Geographic Regions	Visits	%
1.	North America	21,576	96.15%
2.	Western Europe	414	1.85%
3.	Asia	150	0.67%
4.	Eastern Europe	68	0.30%
5.	Northern Europe	57	0.25%
6.	Australia	55	0.25%
7.	Middle East	38	0.17%
8.	South America	28	0.12%
9.	Central America	22	0.10%
10.	Caribbean Islands	12	0.05%
11.	Northern Africa	7	0.03%
12.	Pacific Islands	6	0.03%
13.	Western Africa	4	0.02%
14.	Southern Africa	2	0.01%
	Total	22,439	100.00%

## **Top Regions - Help Card**

**Geographic Regions** – The geographic part of the world where visitors to your web site are located. "Region Unspecified" represents visitors whose geographic region could not be determined. "Region Unknown" represents visitors whose country has been determined but not identified with a specific region. If the WebTrends GeoTrends Database is turned on for this profile, the region is determined by looking up the visitor's IP address in this database. If GeoTrends is not enabled, the region will be determined from the domain name.

**Total** – The total visits.

Top Regions 19

**Visits** – Number of visits from this geographic region. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that were from this geographic region.

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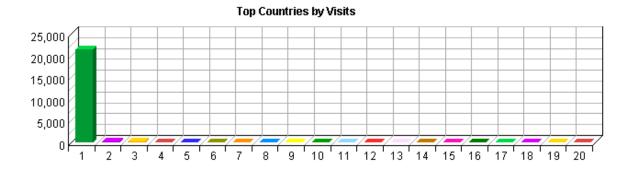
This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

**Note:** Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

20 Top Regions

# **Top Countries**

This report identifies the top countries of the visitors to your site.



# **Top Countries**

	Countries	Visits	%
1.	United States (US)	21,375	95.26%
2.	Canada (CA)	189	0.84%
3.	United Kingdom (UK)	128	0.57%
4.	Netherlands (NL)	79	0.35%
5.	Germany (DE)	69	0.31%
6.	Australia (AU)	55	0.25%
7.	Sweden (SE)	40	0.18%
8.	France (FR)	35	0.16%
9.	Japan (JP)	32	0.14%
10.	Western Europe – country unspecified (EU)	27	0.12%
11.	Czech Republic (CZ)	22	0.10%
12.	Philippines (PH)	21	0.09%
13.	Italy (IT)	20	0.09%
14.	Poland (PL)	20	0.09%
15.	India (IN)	17	0.08%
16.	Korea (South) (KR)	16	0.07%
17.	Taiwan (TW)	14	0.06%
18.	Belgium (BE)	14	0.06%
19.	Belize (BZ)	14	0.06%
20.	Malaysia (MY)	13	0.06%
	Subtotal	22,200	98.93%
	Other	239	1.07%
	Total	22,439	100.00%

Top Countries 21

#### **Top Countries - Help Card**

**Countries** – If the WebTrends GeoTrends Database is turned on for this profile, the country is determined by looking up the visitor's IP address in this database. If GeoTrends is not enabled, the country will be determined from the domain name.

**Total** – The total visits where there was sufficient information to identify the country. This number may be less than the total visits overall.

**Visits** – Number of visits from the specified country. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits from the specified country.

**Unknown Origin** – The country associated with the visitor's domain name could not be determined.

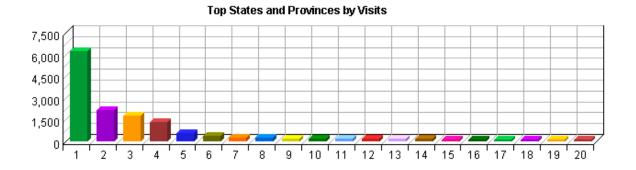
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**Note:** Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

22 Top Countries

# **Top States and Provinces**

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the states and provinces of North America and Australia, and regions of the United Kingdom with your most active visitors. Note that new data is being added as available.



## **Top States and Provinces**

	States and Provinces	Visits	%
1.	California	6,228	39.80%
2.	North Carolina	2,178	13.92%
3.	Oregon	1,799	11.50%
4.	Virginia	1,324	8.46%
5.	Georgia	549	3.51%
6.	D.C.	408	2.61%
7.	Maryland	251	1.60%
8.	Texas	242	1.55%
9.	Florida	220	1.41%
10.	New Jersey	195	1.25%
11.	Pennsylvania	177	1.13%
12.	Illinois	173	1.11%
13.	New York	167	1.07%
14.	South Carolina	167	1.07%
15.	Massachusetts	149	0.95%
16.	Colorado	130	0.83%
17.	Washington	126	0.81%
18.	Ontario	108	0.69%
19.	Tennessee	107	0.68%
20.	Ohio	97	0.62%
	Subtotal	14,795	94.54%
	Other	855	5.46%
	Total	15,650	100.00%

#### **Top States and Provinces – Help Card**

**States and Provinces** – If the WebTrends GeoTrends Database is turned on for this profile, the location is determined by looking up the visitor's IP address in this database.

**Total** – The total visits identified from states and provinces in North America. This number may be less than the total visits overall due to visitors from outside North America and visitors whose location could not be determined.

**Visits** – Number of visits from this state or province. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

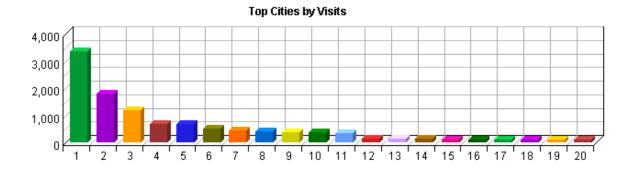
% – Percentage of total visits from this state or province.

This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

**Note:** Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

# **Top Cities**

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the cities with your most active visitors.



## **Top Cities**

	City	Visits	%
1.	Mountain View, California, United States	3,367	20.44%
2.	Portland, Oregon, United States	1,785	10.84%
3.	San Mateo, California, United States	1,192	7.24%
4.	Charlotte, North Carolina, United States	690	4.19%
5.	Raleigh, North Carolina, United States	686	4.17%
6.	Santa Clara, California, United States	523	3.18%
7.	Atlanta, Georgia, United States	443	2.69%
8.	Washington, D.C., United States	408	2.48%
9.	Chantilly, Virginia, United States	379	2.30%
10.	San Francisco, California, United States	378	2.30%
11.	San Jose, California, United States	334	2.03%
12.	Herndon, Virginia, United States	138	0.84%
13.	Vienna, Virginia, United States	133	0.81%
14.	Sunnyvale, California, United States	120	0.73%
15.	Baltimore, Maryland, United States	114	0.69%
16.	Winston Salem, North Carolina, United States	112	0.68%
17.	Durham, North Carolina, United States	102	0.62%
18.	Parsippany, New Jersey, United States	92	0.56%
19.	Wilmington, North Carolina, United States	91	0.55%
20.	Freeport, Illinois, United States	86	0.52%
	Subtotal	11,173	67.84%
	Other	5,297	32.16%
	Total	16,470	100.00%

Top Cities 25

#### **Top Cities - Help Card**

? City – If the WebTrends GeoTrends Database is turned on for this profile, the location is determined by looking up the visitor's IP address in this database.

**Total** – The total visits where there was sufficient information to identify the city. This number may be less than the total visits overall due to visitors whose location could not be determined.

**Visits** – Number of visits from this city. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits from this city.

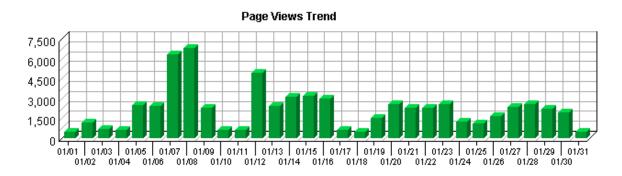
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26 Top Cities

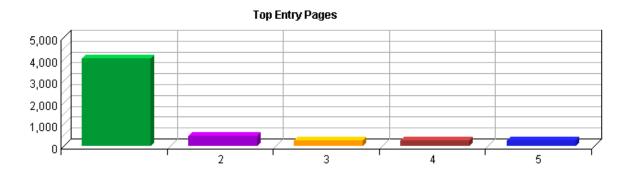
# **Pages Dashboard**

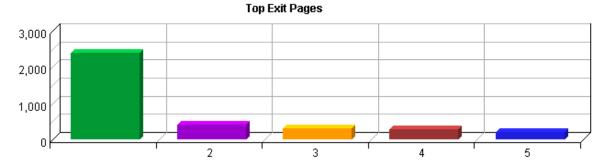
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



## **Page View Summary**

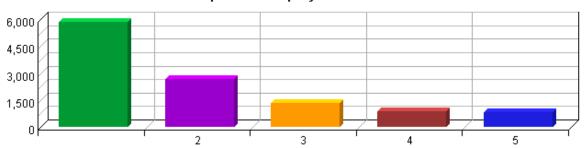
Page Views	67,405
Average per Day	2,174
Average Page Views per Visit	3.00



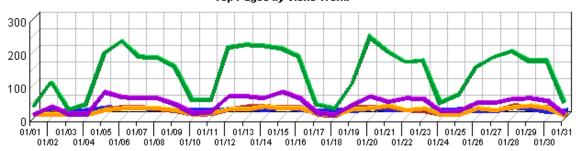


Pages Dashboard 27

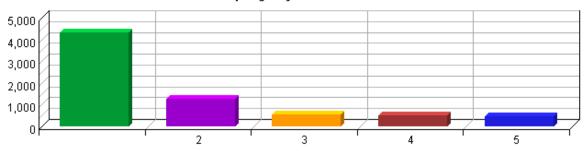
## **Top Content Groups by Visits**



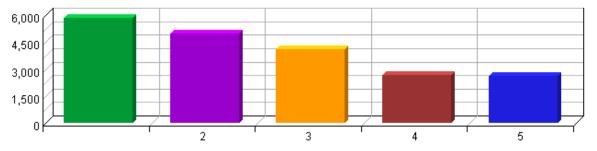
## Top Pages by Visits Trend



## **Top Pages by Visits**



# Top Directories by Visits

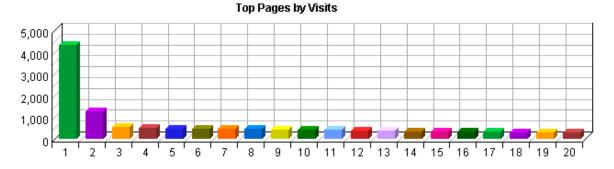


28 Pages Dashboard

# **Top Pages**

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.





**Top Pages** 

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	Wilmington District, U. S. Army Corps of Engineers Home Page http://www.saw.usace.army.mil/ iisstart.asp	4,312	10.00%	16,216	00:02:58	0
2.	Wilmington District Corps of Engineers Regulatory Program Home Page http://www.saw.usace.army.mil/ WETLANDS/	1,259	2.92%	2,272	00:01:05	0
3.	http://www.saw.usace.army.mil/Doing Business With Us.htm	550	1.28%	643	00:01:31	0
4.	http://www.saw.usace.army.mil/ Contracting/	513	1.19%	565	00:02:11	0
5.	http://www.saw.usace.army.mil/jhkerr/	485	1.12%	575	00:01:15	0
6.	http://www.saw.usace.army.mil/cpac/	480	1.11%	596	00:02:26	0
7.	Where We Are http://www.saw.usace.army.mil/ Where-we-are/where.asp	475	1.10%	609	00:01:37	0
8.	Permit Forms and Instructions http://www.saw.usace.army.mil/	456	1.06%	632	00:01:28	0

	WETLANDS/ Permits.html					
9.	http://www.saw.usace.army.mil/philpott/	425	0.99%	1,331	00:01:39	0
10.	News and Information http://www.saw.usace.army.mil/pao/ Public_Affairs.htm	407	0.94%	465	00:01:46	0
11.	Wilmington District http://www.saw.usace.army.mil/nav/ nav.htm	407	0.94%	879	00:01:07	0
12.	Wilmington District – Who We Are http://www.saw.usace.army.mil/ Who-we-are/whoweare.asp	386	0.90%	470	00:01:31	0
13.	http://www.saw.usace.army.mil/ FirstGOV Search Engine.htm	375	0.87%	443	00:03:21	0
14.	Public Notices and Regulatory News – Wilmington District COE http://www.saw.usace.army.mil/ WETLANDS/notices.html	345	0.80%	417	00:01:10	0
15.	Sitemap – Wilmington District http://www.saw.usace.army.mil/ Sitemap.htm	344	0.80%	398	00:01:16	0
16.	Authorized Projects http://www.saw.usace.army.mil/ Authorized_Projects/Main.htm	332	0.77%	375	00:01:59	0
17.	http://www.saw.usace.army.mil/recreation/	322	0.75%	402	00:00:26	0
18.	http://www.saw.usace.army.mil/wkscott/	317	0.74%	650	00:00:02	0
19.	PUBLIC NOTICES http://www.saw.usace.army.mil/ WETLANDS/ Notices/ Current_notices.html	314	0.73%	394	00:03:14	0
20.	Regulatory Division Web Address Has Moved http://www.saw.usace.army.mil/ wetlands/regtour.htm	309	0.72%	339	00:01:06	0
	Subtotal	12,813	29.72%	28,671	00:02:19	
	Other	30,299	70.28%	38,734	00:01:23	
	Total	43,112	100.00%	67,405	00:01:48	

# Top Pages - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

**Views** – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

**Average Time Viewed** – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

**Average Time to Serve** – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

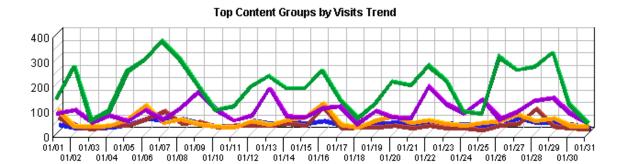
**Note**: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Q

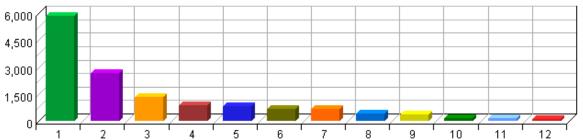
Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

# **Top Content Groups**

This report identifies the most popular groups of web site pages and how often they were visited.



## Top Content Groups by Visits



**Top Content Groups** 

	<b>Group Name</b>	Visits	%	Hits
1.	Wetlands	5,844	41.40%	71,948
2.	Navigations	2,692	19.07%	18,138
3.	PAO	1,350	9.56%	4,677
4.	Wetlands-BogueInlet	853	6.04%	4,027
5.	where we are	816	5.78%	1,401
6.	Recreation	668	4.73%	1,956
7.	Working for us	651	4.61%	3,418
8.	who we are	428	3.03%	555
9.	Authorized Projects	383	2.71%	969
10.	Camp Butner	158	1.12%	737
11.	Surveys	151	1.07%	426
12.	Hatteras	123	0.87%	534
	Total	14,117	100.00%	108,786

Top Content Groups 33

#### **Top Content Groups - Help Card**

**Content Group** – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name - Name of the content group being analyzed.

**Total** – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

**Visits** – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

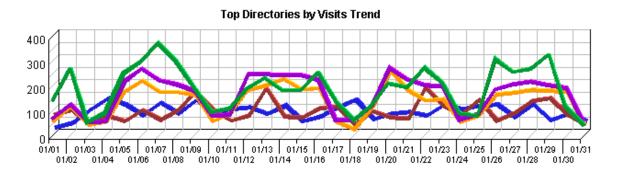
**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

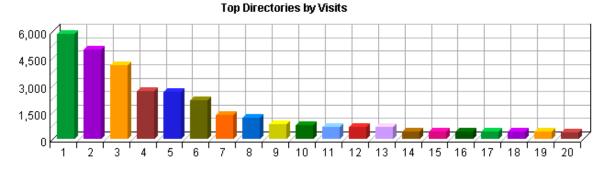
% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

# **Top Directories**

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.





#### **Top Directories**

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://www.saw.usace.army.mil/ WETLANDS	5,844	16.65%	71,948	0
2.	http://www.saw.usace.army.mil/	4,994	14.23%	19,496	0
3.	http://www.saw.usace.army.mil/ images	4,091	11.65%	57,063	0
4.	http://www.saw.usace.army.mil/ nav	2,692	7.67%	18,138	0
5.	http://www.saw.usace.army.mil/ jhkerr	2,618	7.46%	25,517	0
6.	http://www.saw.usace.army.mil/ philpott	2,157	6.14%	41,448	0
7.	http://www.saw.usace.army.mil/ PAO	1,350	3.85%	4,677	0
8.	http://www.saw.usace.army.mil/ domino	1,165	3.32%	2,492	0
9.	http://www.saw.usace.army.mil/ Where-we-are	816	2.32%	1,401	0
10.	http://www.saw.usace.army.mil/ wkscott	765	2.18%	9,724	0
11.	http://www.saw.usace.army.mil/recreation	668	1.90%	1,956	0
12.	http://www.saw.usace.army.mil/ Contracting	658	1.87%	2,628	0
13.	http://www.saw.usace.army.mil/ cpac	651	1.85%	3,418	0
14.		428	1.22%	555	0

Top Directories 35

	http://www.saw.usace.army.mil/ Who-we-are				
15.	http://www.saw.usace.army.mil/ oplan_team_award	417	1.19%	1,491	0
16.	http://www.saw.usace.army.mil/ jhkerr_216	414	1.18%	1,552	0
17.	http://www.saw.usace.army.mil/ Currituck Sound	407	1.16%	971	0
18.	http://www.saw.usace.army.mil/floodplain	406	1.16%	850	0
19.	http://www.saw.usace.army.mil/ wilmington-harbor	393	1.12%	1,712	0
20.	http://www.saw.usace.army.mil/ Authorized_Projects	383	1.09%	969	0
	Subtotal	31,317	89.21%	268,006	0
	Other	3,788	10.79%	14,891	0
	Total	35,105	100.00%	282,897	0

#### **Top Directories - Help Card**

**? Path to Directory** – The full URL path to the directory being analyzed.

**Visits** – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Kbytes Transferred** – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

36 Top Directories

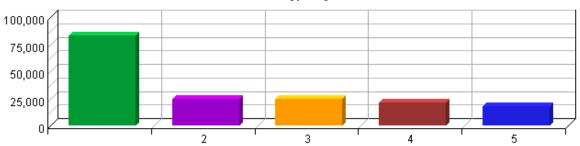
### **Files Dashboard**

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

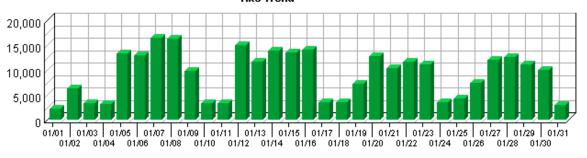
#### **Hit Summary**

Successful Hits for Entire Site	282,897
Average Hits per Day	9,125
Home Page Hits	N/A

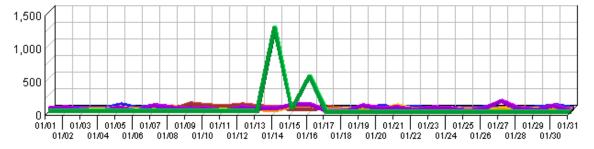
#### Most Accessed File Types by Files



#### Hits Trend



#### **Most Downloaded Files Trend**



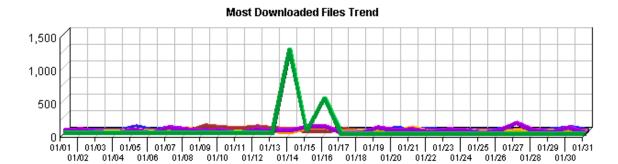
Files Dashboard 37

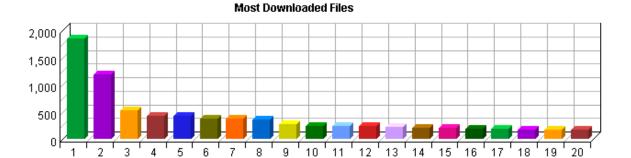
# Most Uploaded Files 200 150 100 2 3 4 5

38 Files Dashboard

## **Most Downloaded Files**

This report identifies the most popular files downloaded from your site.





#### **Most Downloaded Files**

	Downloaded Files	Downloads	%	Visits
1.	http://www.saw.usace.army.mil/wetlands/Notices/9831056.pdf	1,849	6.14%	10
2.	http://www.saw.usace.army.mil/ wetlands/Mitigation/Documents/ Stream/STREAM MITIGATION GUIDELINE TEXT.pdf	1,193	3.96%	103
3.	http://www.saw.usace.army.mil/ wetlands/Mitigation/Documents/ Stream/Appendices/AppendixVI. pdf	525	1.74%	51
4.	http://www.saw.usace.army.mil/ nav/INLETS/Nri.pdf	423	1.40%	114
5.	http://www.saw.usace.army.mil/ WETLANDS/Forms/stream_quality.pdf	418	1.39%	80
6.	http://www.saw.usace.army.mil/wetlands/notices/0301262.pdf	373	1.24%	58
7.	http://www.saw.usace.army.mil/ WETLANDS/Forms/PCNFORM.pdf	371	1.23%	73
8.	http://www.saw.usace.army.mil/ morehead-city-933/Evaluation Report and Environmental Assessment.pdf	363	1.20%	17
9.	http://www.saw.usace.army.mil/	279	0.93%	20

	Authorized_Projects/morehead city section 111 final.pdf			
10.	http://www.saw.usace.army.mil/ philpott/Philpott Map.pdf	244	0.81%	94
11.	http://www.saw.usace.army.mil/wetlands/notices/0000362.pdf	240	0.80%	26
12.	http://www.saw.usace.army.mil/ WETLANDS/Nationwides/nw14v1. pdf	234	0.78%	70
13.	http://www.saw.usace.army.mil/ PAO/District Newsletters/2003/ Nov-Dec LoRes.pdf	226	0.75%	32
14.	http://www.saw.usace.army.mil/wetlands/notices/0301159.pdf	206	0.68%	10
15.	http://www.saw.usace.army.mil/ Dare County/FEIS Dare County Bodie Island.pdf	198	0.66%	13
16.	http://www.saw.usace.army.mil/ jhkerr_216/DRAFT JHK 216 PMP. pdf	192	0.64%	33
17.	http://www.saw.usace.army.mil/ WETLANDS/Nationwides/nw12v1. pdf	190	0.63%	66
18.	http://www.saw.usace.army.mil/ wilmington-harbor/ WILMINGTON_Volume II.pdf	169	0.56%	19
19.	http://www.saw.usace.army.mil/ WETLANDS/Forms/eng4345a.pdf	168	0.56%	41
20.	http://www.saw.usace.army.mil/ WETLANDS/Nationwides/nw39v1. pdf	166	0.55%	77
	Subtotal	8,027	26.64%	1,007
	Other	22,104	73.36%	13,222
	Total	30,131	100.00%	14,229

#### Most Downloaded Files - Help Card

**Downloads** – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

**Files** – The path and filename of the file being analyzed.

**Visits** – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

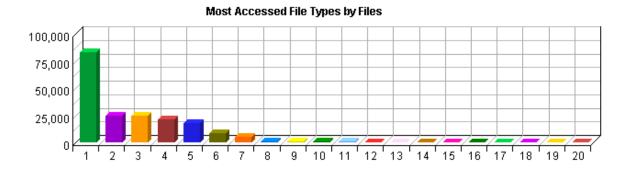
% – Percentage of times the specified file was downloaded compared to all downloaded files.

This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as

decreasing the file size, improving link placement, or elimination to make room for more popular content.

## **Most Accessed File Types**

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



#### **Most Accessed File Types**

	File Type	Files	%	<b>Kbytes Transferred</b>
1.	gif	82,976	43.51%	0
2.	pdf	24,711	12.96%	0
3.	htm	24,516	12.86%	0
4.	jpg	21,562	11.31%	0
5.	asp	17,804	9.34%	0
6.	html	8,813	4.62%	0
7.	txt	4,690	2.46%	0
8.	js	1,140	0.60%	0
9.	nsf	771	0.40%	0
10.	css	628	0.33%	0
11.	emz	465	0.24%	0
12.	ppt	409	0.21%	0
13.	doc	375	0.20%	0
14.	ZIP	334	0.18%	0
15.	xml	300	0.16%	0
16.	pl	290	0.15%	0
17.	stm	178	0.09%	0
18.	mpg	138	0.07%	0
19.	bmp	133	0.07%	0
20.	dll	92	0.05%	0
	Subtotal	190,325	99.80%	0
	Other	383	0.20%	0
	Total	190,708	100.00%	0

#### Most Accessed File Types - Help Card

**File Type** – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

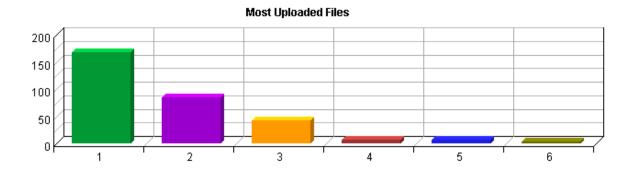
**Kbytes Transferred** – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.

 $\mathbf{\hat{V}}$  This report provides general statistics for the type of data that visitors access on your site.

## **Most Uploaded Files**

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.



#### **Most Uploaded Files**

	Uploaded Files	Visits	Uploads	%
1.	http://www.saw.usace.army.mil/ _vti_bin/shtml.dll	27	168	53.50%
2.	http://www.saw.usace.army.mil/scripts/rwsad3.pl	5	85	27.07%
3.	http://www.saw.usace.army.mil/ wkscott/search1.asp	8	43	13.69%
4.	http://www.saw.usace.army.mil/scripts/rws3.pl	6	7	2.23%
5.	http://www.saw.usace.army.mil/ _vti_bin/_vti_aut/author.dll	3	7	2.23%
6.	http://www.saw.usace.army.mil/ wkscott/add2.asp	1	4	1.27%
	Total	50	314	100.00%

#### Most Uploaded Files - Help Card

**?** Files – The path and filename of the uploaded file being analyzed.

**Top Uploads** – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

**Visits** – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times the specified file was uploaded compared with all uploaded files.

Most Uploaded Files 45

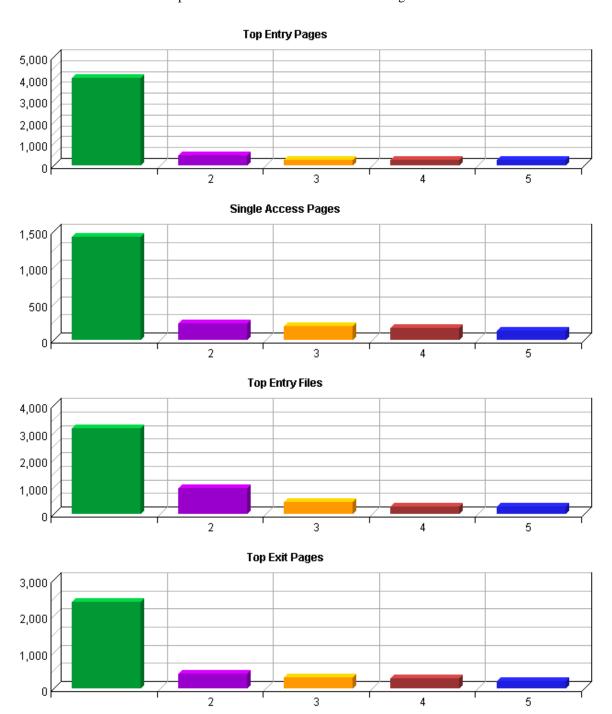
Q

You may want to run virus scans on uploaded files.

46 Most Uploaded Files

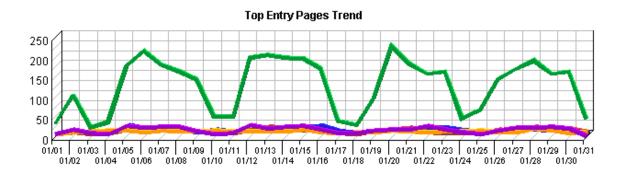
# **Navigation Dashboard**

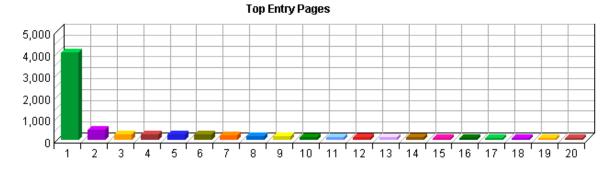
This dashboard summarizes important information related to online navigation.



## **Top Entry Pages**

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.





#### **Top Entry Pages**

	Pages	Visits	%
1.	Wilmington District, U. S. Army Corps of Engineers Home Page http://www.saw.usace.army.mil/ iisstart.asp	4,008	29.95%
2.	Wilmington District Corps of Engineers Regulatory Program Home Page http://www.saw.usace.army.mil/ WETLANDS/	449	3.36%
3.	http://www.saw.usace.army.mil/jhkerr/	274	2.05%
4.	http://www.saw.usace.army.mil/ Contracting/	266	1.99%
5.	Regulatory Division Web Address Has Moved http://www.saw.usace.army.mil/ wetlands/regtour.htm	257	1.92%
6.	http://www.saw.usace.army.mil/philpott/	252	1.88%
7.	http://www.saw.usace.army.mil/bridge to success/websites.htm	213	1.59%
8.		188	1.40%

	http://www.saw.usace.army.mil/wkscott/		
9.	Wilmington District http://www.saw.usace.army.mil/nav/ nav.htm	178	1.33%
10.	Stream Mitigation http://www.saw.usace.army.mil/ wetlands/ Mitigation/ stream_mitigation.html	147	1.10%
11.	News and Information http://www.saw.usace.army.mil/pao/ Public_Affairs.htm	126	0.94%
12.	Park Maps http://www.saw.usace.army.mil/jhkerr/ maps.htm	117	0.87%
13.	http://www.saw.usace.army.mil/Doing Business With Us.htm	112	0.84%
14.	Ramp Elevations http://www.saw.usace.army.mil/jhkerr/ramps.htm	112	0.84%
15.	Inlet Aerial Photography http://www.saw.usace.army.mil/nav/ Inlets.htm	104	0.78%
16.	http://www.saw.usace.army.mil/recreation/	103	0.77%
17.	Bogue Inlet Channel Erosion Response Project http://www.saw.usace.army.mil/ WETLANDS/ Projects/ BogueInlet/	94	0.70%
18.	http://www.saw.usace.army.mil/ Currituck Sound/main.htm	87	0.65%
19.	Where We Are http://www.saw.usace.army.mil/ Where-we-are/where.asp	84	0.63%
20.	Wilmington District – Who We Are http://www.saw.usace.army.mil/ Who-we-are/whoweare.asp	83	0.62%
	Subtotal	7,254	54.21%
	Other	6,128	45.79%
	Total	13,382	100.00%

Top Entry Pages – Help Card	

**Entry Page** – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

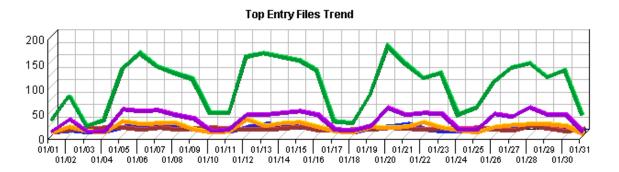
% – Percentage of times this page was the entry page compared with other entry pages.

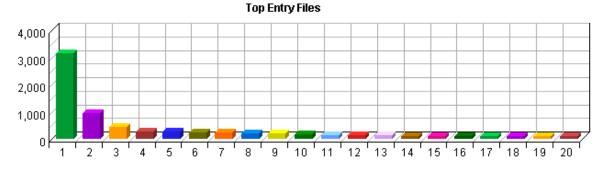
B

This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

## **Top Entry Files**

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.





#### **Top Entry Files**

	Files	Visits	%
1.	http://www.saw.usace.army.mil/ iisstart.asp	3,161	14.09%
2.	http://www.saw.usace.army.mil/domino/CESAW.nsf	947	4.22%
3.	http://www.saw.usace.army.mil/ WETLANDS/	428	1.91%
4.	http://www.saw.usace.army.mil/ jhkerr/	270	1.20%
5.	http://www.saw.usace.army.mil/ Contracting/	259	1.15%
6.	http://www.saw.usace.army.mil/ wetlands/regtour.htm	252	1.12%
7.	http://www.saw.usace.army.mil/ philpott/	238	1.06%
8.	http://www.saw.usace.army.mil/ bridge to success/websites. htm	213	0.95%
9.	http://www.saw.usace.army.mil/ wkscott/	187	0.83%
10.	http://www.saw.usace.army.mil/ nav/nav.htm	168	0.75%
11.	http://www.saw.usace.army.mil/ wetlands/Mitigation/ stream_mitigation.html	142	0.63%

Top Entry Files 53

12.	http://www.saw.usace.army.mil/ images/bground.gif	121	0.54%
13.	http://www.saw.usace.army.mil/ pao/Public_Affairs.htm	120	0.53%
14.	http://www.saw.usace.army.mil/ jhkerr/maps.htm	116	0.52%
15.	http://www.saw.usace.army.mil/ jhkerr/ramps.htm	104	0.46%
16.	http://www.saw.usace.army.mil/ Doing Business With Us.htm	103	0.46%
17.	http://www.saw.usace.army.mil/ nav/Inlets.htm	100	0.45%
18.	http://www.saw.usace.army.mil/recreation/	100	0.45%
19.	http://www.saw.usace.army.mil/images/thinblue.gif	95	0.42%
20.	http://www.saw.usace.army.mil/images/firstgov.gif	92	0.41%
	Subtotal	7,216	32.16%
	Other	15,223	67.84%
	Total	22,439	100.00%

#### **Top Entry Files – Help Card**



**Files** – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

**Visits** – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Refers to the total numbers of visits.

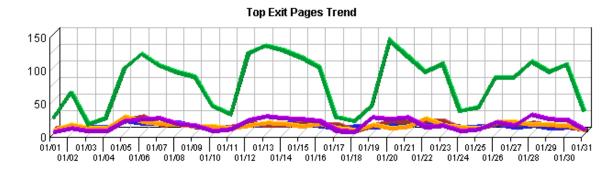


Consider what catches the attention of visitors most quickly and effectively.

54 Top Entry Files

# **Top Exit Pages**

This report identifies the last page visitors viewed before they left your site.





**Top Exit Pages** 

	Pages	Visits	%
1.	Wilmington District, U. S. Army Corps of Engineers Home Page http://www.saw.usace.army.mil/ iisstart.asp	2,395	17.91%
2.	http://www.saw.usace.army.mil/ Contracting/	401	3.00%
3.	Wilmington District Corps of Engineers Regulatory Program Home Page http://www.saw.usace.army.mil/ WETLANDS/	304	2.27%
4.	http://www.saw.usace.army.mil/cpac/	278	2.08%
5.	http://www.saw.usace.army.mil/bridge to success/websites.htm	211	1.58%
6.	http://www.saw.usace.army.mil/philpott/	201	1.50%
7.	PUBLIC NOTICES http://www.saw.usace.army.mil/ WETLANDS/ Notices/ Current_notices.html	183	1.37%
8.	http://www.saw.usace.army.mil/jhkerr/	176	1.32%
9.	Nationwide and General permits	169	1.26%

authorized	hv	Wilmi	naton	Dictrio	4
autnorized	DV	vv IIIII	ոջւտո	DISTRIC	L

http://www.saw.usace.army.mil/ WETLANDS/general& nationwide permits.html

	nationwide_permits.html		
10.	http://www.saw.usace.army.mil/Doing Business With Us.htm	154	1.15%
11.	Stream Mitigation http://www.saw.usace.army.mil/ wetlands/ Mitigation/ stream_mitigation.html	149	1.11%
12.	Where We Are http://www.saw.usace.army.mil/ Where-we-are/where.asp	147	1.10%
13.	Permit Forms and Instructions http://www.saw.usace.army.mil/ WETLANDS/Permits.html	142	1.06%
14.	News and Information http://www.saw.usace.army.mil/pao/ Public_Affairs.htm	138	1.03%
15.	http://www.saw.usace.army.mil/ FirstGOV Search Engine.htm	125	0.93%
16.	http://www.saw.usace.army.mil/SAW Internal Services.htm	108	0.81%
17.	Bogue Inlet Channel Erosion Response Project http://www.saw.usace.army.mil/ WETLANDS/Projects/BogueInlet/	99	0.74%
18.	Wilmington District http://www.saw.usace.army.mil/nav/ nav.htm	97	0.73%
19.	Ramp Elevations http://www.saw.usace.army.mil/jhkerr/ramps.htm	96	0.72%
20.	Wilmington District – Who We Are http://www.saw.usace.army.mil/ Who-we-are/whoweare.asp	93	0.70%
	Subtotal	5,666	42.37%
	Other	7,706	57.63%
	Total	13,372	100.00%

#### **Top Exit Pages - Help Card**

**Exit Page** – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be

changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

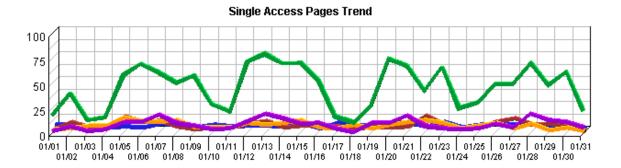
% – Percentage of times this page was the exit page compared with other exit pages.

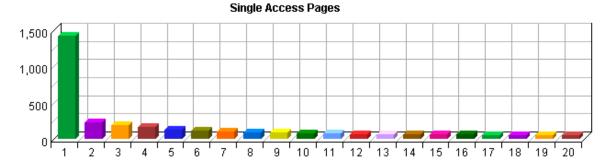


You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.

# **Single Access Pages**

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.





#### **Single Access Pages**

	Pages	Visits	%
1.	Wilmington District, U. S. Army Corps of Engineers Home Page http://www.saw.usace.army.mil/ iisstart.asp	1,419	19.38%
2.	http://www.saw.usace.army.mil/ Contracting/	232	3.17%
3.	http://www.saw.usace.army.mil/bridge to success/websites.htm	185	2.53%
4.	Wilmington District Corps of Engineers Regulatory Program Home Page http://www.saw.usace.army.mil/ WETLANDS/	163	2.23%
5.	http://www.saw.usace.army.mil/philpott/	133	1.82%
6.	http://www.saw.usace.army.mil/jhkerr/	115	1.57%
7.	Stream Mitigation http://www.saw.usace.army.mil/ wetlands/ Mitigation/ stream_mitigation.html	104	1.42%
8.	News and Information http://www.saw.usace.army.mil/pao/ Public_Affairs.htm	89	1.22%

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9.	Ramp Elevations http://www.saw.usace.army.mil/jhkerr/ramps.htm	86	1.17%
10.	Bogue Inlet Channel Erosion Response Project http://www.saw.usace.army.mil/ WETLANDS/ Projects/ BogueInlet/	81	1.11%
11.	http://www.saw.usace.army.mil/Doing Business With Us.htm	72	0.98%
12.	http://www.saw.usace.army.mil/ Currituck Sound/main.htm	65	0.89%
13.	http://www.saw.usace.army.mil/cpac/	65	0.89%
14.	Park Maps http://www.saw.usace.army.mil/jhkerr/maps.htm	64	0.87%
15.	Oregon Inlet Project http://www.saw.usace.army.mil/ oregon_inlet/main.htm	60	0.82%
16.	Ecosystem Enhancement Program http://www.saw.usace.army.mil/ WETLANDS/Mitigation/eep.htm	59	0.81%
17.	Wilmington District http://www.saw.usace.army.mil/nav/ nav.htm	57	0.78%
18.	Planning and Environmental Branch http://www.saw.usace.army.mil/ floodplain/main.htm	54	0.74%
19.	Where We Are http://www.saw.usace.army.mil/ Where-we-are/where.asp	54	0.74%
20.	Smith River Fishing http://www.saw.usace.army.mil/ philpott/smith_river_fishing.htm	53	0.72%
	Subtotal	3,210	43.84%
	Other	4,112	56.16%
	Total	7,322	100.00%

#### Single Access Pages - Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different

default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.

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This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

Single Access Pages 61

# **Top Paths Through Site**

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

#### **Top Paths Through Site**

Starting Page Pa	ths from Start	Visits	9,
All Entry Pages		2,057	15.389
	1. Wilmington District, U. S. Army Corps of Engineers Home		
	Page		
	http://www.saw.usace.army.mil/ iisstart.asp		
		242	1.819
	1 http://www.com.ucco.com.umil/Contracting/	242	1.017
	1. http://www.saw.usace.army.mil/ Contracting/		
		210	1.579
	1. http://www.saw.usace.army.mil/ bridge to success/websites.		
	htm		
		190	1.429
	1. Wilmington District Corps of Engineers Regulatory	-, -	
	Program Home Page		
	http://www.saw.usace.army.mil/ WETLANDS/		
	<b>,</b>	150	1 1 4 0
	1 Wilmington District II C Among Come of Engineers Home	152	1.149
	1. Wilmington District, U. S. Army Corps of Engineers Home		
	Page		
	http://www.saw.usace.army.mil/ iisstart.asp		
	2. http://www.saw.usace.army.mil/ cpac/		
		150	1.129
	1. http://www.saw.usace.army.mil/ philpott/		
		124	0.939
	1. http://www.saw.usace.army.mil/ jhkerr/		
		122	0.919
	1. Wilmington District, U. S. Army Corps of Engineers Home	122	0.917
	Page		
	http://www.saw.usace.army.mil/ iisstart.asp		
	2. http://www.saw.usace.army.mil/ Doing Business With Us.htm		
	3. http://www.saw.usace.army.mil/ Contracting/		
		118	0.889
	1. Stream Mitigation		
	http://www.saw.usace.army.mil/ wetlands/Mitigation/		
	stream_mitigation.html		
		94	0.709
	1. News and Information		
	http://www.saw.usace.army.mil/ pao/Public_Affairs.htm		
	· · · · =	91	0.689
	1. Bogue Inlet Channel Erosion Response Project	91	0.08%
	http://www.saw.usace.army.mil/		
	WETLANDS/Projects/BogueInlet/		
	WETEANDS/FIOJECTS/Doguetillet/		
		89	0.679

1. Ramp Elevations		
http://www.saw.usace.army.mil/jhkerr/ramps.htm		
	73	0.55%
1. http://www.saw.usace.army.mil/ Doing Business With Us.htm		
	71	0.53%
1. http://www.saw.usace.army.mil/ cpac/		
	65	0.49%
1. Park Maps		
http://www.saw.usace.army.mil/jhkerr/maps.htm		
	65	0.49%
1. http://www.saw.usace.army.mil/ Currituck Sound/main.htm		
	64	0.48%
1. Ecosystem Enhancement Program		
http://www.saw.usace.army.mil/		
WETLANDS/Mitigation/eep.htm		
	61	0.46%
1. Oregon Inlet Project		
http://www.saw.usace.army.mil/ oregon_inlet/main.htm		
	61	0.46%
1. Wilmington District		
http://www.saw.usace.army.mil/ nav/nav.htm		
	57	0.43%
1. Smith River Fishing		
http://www.saw.usace.army.mil/ philpott/smith_river_fishing. htm		

#### Top Paths Through Site - Help Card

**Path Through Site** – The sequence of pages a visitor views, from the entry page to the exit page.

**Paths From Start** – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

**Visits** – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

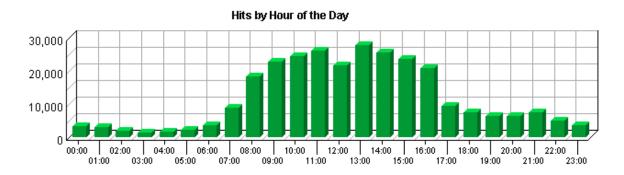
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

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Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

# **Activity Dashboard**

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

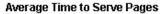


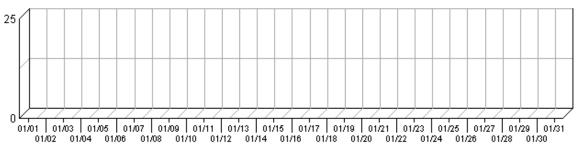
#### **Most Active Summary**

Most Active Date	January 07, 2004
Number of Hits on Most Active Date	16,450
Most Active Day of the Week	Thu
Most Active Hour of the Day	13:00-13:59

#### **Activity on Weekdays Summary**

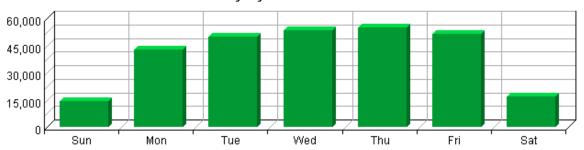
Total Hits Weekdays	251,913
Total Visits Weekdays	17,827
Average Number of Visits per day on Weekdays	810
Average Number of Hits per day on Weekdays	11,450





Activity Dashboard 67

#### Hits by Day of the Week



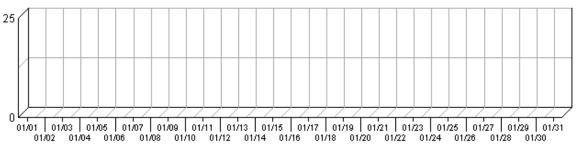
#### **Least Active Summary**

Least Active Date	January 01, 2004
Number of Hits on Least Active Date	2,177
Least Active Day of the Week	Sun
Least Active Hour of the Day	03:00-03:59

#### **Activity on Weekends Summary**

Total Hits Weekend	30,984
Total Visits Weekend	4,612
Average Number of Visits per Weekend	922
Average Number of <b>Hits</b> per Weekend	6,196

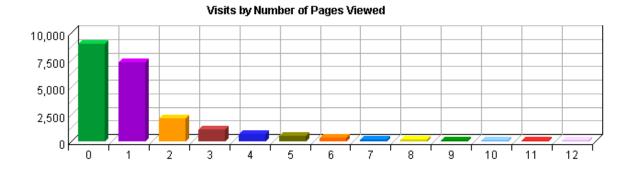
#### **Bandwidth: Kbytes Transferred Trend**



68 Activity Dashboard

## **Visits by Number of Pages Viewed**

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

	Number of Pages Viewed	Visits	%
Pages	0	9,020	40.28%
Pages	1	7,322	32.70%
Pages	2	2,133	9.53%
Pages	3	1,110	4.96%
Pages	4	713	3.18%
Pages	5	497	2.22%
Pages	6	309	1.38%
Pages	7	210	0.94%
Pages	8	146	0.65%
Pages	9	114	0.51%
Pages	10	93	0.42%
Pages	11	93	0.42%
Pages	12	75	0.33%
Pages	Subtotal	21,835	97.51%
Pages	Other	557	2.49%
	Total	22,392	100.00%

### Visits by Number of Pages Viewed - Help Card

**Number of Pages Viewed** – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

**Visits** – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

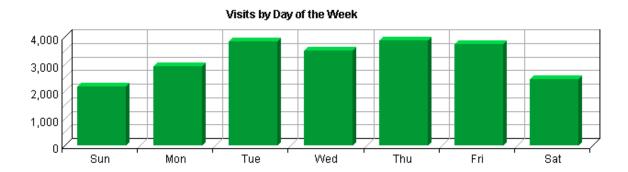
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

## Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



### Visits by Day of the Week

Day	Visits	%
Sun	2,175	9.69%
Mon	2,914	12.99%
Tue	3,830	17.07%
Wed	3,497	15.58%
Thu	3,857	17.19%
Fri	3,729	16.62%
Sat	2,437	10.86%
Total Weekend	4,612	20.55%
Total Weekdays	17,827	79.45%
Total	22,439	100.00%

#### Visits by Day of the Week - Help Card

3

**Day** – Specified day of the week being tracked.

**Visits** – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

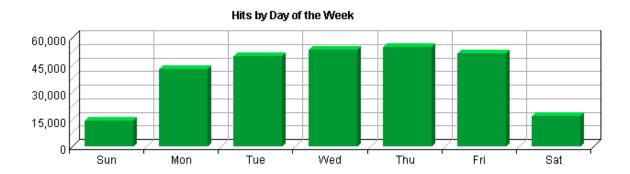
8

Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

## Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



### Hits by Day of the Week

Day	Hits	%
Sun	14,423	5.10%
Mon	42,917	15.17%
Tue	49,684	17.56%
Wed	53,297	18.84%
Thu	54,764	19.36%
Fri	51,251	18.12%
Sat	16,561	5.85%
Total Weekend	30,984	10.95%
Total Weekdays	251,913	89.05%
Total	282,897	100.00%

### Hits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

**Hits** – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

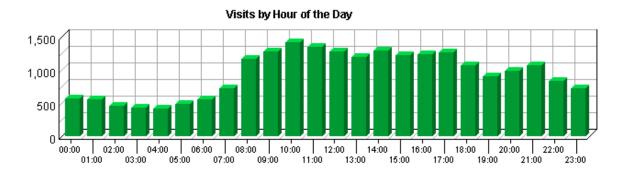
% – Percentage of total hits that occurred on the specified day of the week.

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Days of less activity should be considered good days for maintenance and content improvement.

# Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

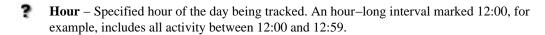
Hour	Visits	%
00:00	573	2.55%
01:00	556	2.48%
02:00	454	2.02%
03:00	433	1.93%
04:00	411	1.83%
05:00	480	2.14%
06:00	557	2.48%
07:00	716	3.19%
08:00	1,164	5.19%
09:00	1,277	5.69%
10:00	1,411	6.29%
11:00	1,341	5.98%
12:00	1,271	5.66%
13:00	1,195	5.33%
14:00	1,296	5.78%
15:00	1,219	5.43%
16:00	1,234	5.50%
17:00	1,257	5.60%
18:00	1,066	4.75%
19:00	907	4.04%
20:00	993	4.43%
21:00	1,066	4.75%
22:00	838	3.73%
23:00	724	3.23%
Total Visits during Work Hours (8:00am-5:00pm)	11,408	50.84%

Total Visits during After Hours (5:01pm-7:59am)	11,031	49.16%
Total	22,439	100.00%

### Summary of Visits by Hour of the Day

Most Active Hour of the Day	10:00-10:59
Least Active Hour of the Day	04:00-04:59

#### Visits by Hour of the Day - Help Card



**Least Active Hour of the Day** – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits

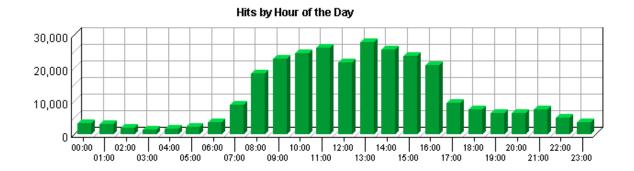
**Visits** – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

## Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

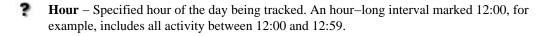
00:00       3,252       1.15%         01:00       3,159       1.12%         02:00       1,906       0.67%         03:00       1,468       0.52%         04:00       1,720       0.61%         05:00       2,350       0.83%         06:00       3,512       1.24%         07:00       8,858       3.13%         08:00       18,232       6.44%         09:00       22,684       8.02%         10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%         23:00       3,747       1.32%	Hour	Hits	%
02:00       1,906       0.67%         03:00       1,468       0.52%         04:00       1,720       0.61%         05:00       2,350       0.83%         06:00       3,512       1,24%         07:00       8,858       3,13%         08:00       18,232       6,44%         09:00       22,684       8,02%         10:00       24,323       8,60%         11:00       26,231       9,27%         12:00       21,607       7,64%         13:00       27,750       9,81%         14:00       25,522       9,02%         15:00       23,643       8,36%         16:00       20,787       7,35%         17:00       9,445       3,34%         18:00       7,552       2,67%         19:00       6,292       2,22%         20:00       6,450       2,28%         21:00       4,973       1,76%	00:00	3,252	1.15%
03:00       1,468       0.52%         04:00       1,720       0.61%         05:00       2,350       0.83%         06:00       3,512       1.24%         07:00       8,858       3,13%         08:00       18,232       6,44%         09:00       22,684       8,02%         10:00       24,323       8,60%         11:00       26,231       9,27%         12:00       21,607       7,64%         13:00       27,750       9,81%         14:00       25,522       9,02%         15:00       23,643       8,36%         16:00       20,787       7,35%         17:00       9,445       3,34%         18:00       7,552       2,67%         19:00       6,292       2,22%         20:00       6,450       2,28%         21:00       7,434       2,63%         22:00       4,973       1,76%	01:00	3,159	1.12%
04:00       1,720       0.61%         05:00       2,350       0.83%         06:00       3,512       1.24%         07:00       8,858       3.13%         08:00       18,232       6,44%         09:00       22,684       8.02%         10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	02:00	1,906	0.67%
05:00       2,350       0.83%         06:00       3,512       1.24%         07:00       8,858       3.13%         08:00       18,232       6.44%         09:00       22,684       8.02%         10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	03:00	1,468	0.52%
06:00       3,512       1.24%         07:00       8,858       3.13%         08:00       18,232       6.44%         09:00       22,684       8.02%         10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	04:00	1,720	0.61%
07:00       8,858       3.13%         08:00       18,232       6.44%         09:00       22,684       8.02%         10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	05:00	2,350	0.83%
08:00       18,232       6.44%         09:00       22,684       8.02%         10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	06:00	3,512	1.24%
09:00       22,684       8.02%         10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	07:00	8,858	3.13%
10:00       24,323       8.60%         11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	08:00	18,232	6.44%
11:00       26,231       9.27%         12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	09:00	22,684	8.02%
12:00       21,607       7.64%         13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	10:00	24,323	8.60%
13:00       27,750       9.81%         14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	11:00	26,231	9.27%
14:00       25,522       9.02%         15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	12:00	21,607	7.64%
15:00       23,643       8.36%         16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	13:00	27,750	9.81%
16:00       20,787       7.35%         17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	14:00	25,522	9.02%
17:00       9,445       3.34%         18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	15:00	23,643	8.36%
18:00       7,552       2.67%         19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	16:00	20,787	7.35%
19:00       6,292       2.22%         20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	17:00	9,445	3.34%
20:00       6,450       2.28%         21:00       7,434       2.63%         22:00       4,973       1.76%	18:00	7,552	2.67%
21:00       7,434       2.63%         22:00       4,973       1.76%	19:00	6,292	2.22%
22:00 4,973 1.76%	20:00	6,450	2.28%
	21:00	7,434	2.63%
23:00 3,747 1.32%	22:00	4,973	1.76%
	23:00	3,747	1.32%

Total Hits during Work Hours (8:00am-5:00pm)	210,779	74.51%
Total Hits during After Hours (5:01pm-7:59am)	72,118	25.49%
Total	282,897	100.00%

### **Summary of Hits by Hour of the Day**

Most Active Hour of the Day	13:00-13:59
Least Active Hour of the Day	03:00-03:59

### Hits by Hour of the Day - Help Card



**Hits** – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Least Active Hour of the Day** – The specific hour of the day that had the fewest number of hits.

**Most Active Hour of the Day** – The specific hour of the day that had the largest number of hits.

% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

# **Visit Duration by Visits**

This report shows the number and percentages of visits over selected visit lengths.



### **Visit Duration by Visits**

Visit Duration in Minutes	Visits	%
0–1	18,505	82.64%
1–2	505	2.26%
2–3	374	1.67%
3–4	239	1.07%
4–5	157	0.70%
5–6	160	0.71%
6–7	134	0.60%
7–8	121	0.54%
8–9	107	0.48%
9–10	107	0.48%
10–11	102	0.46%
11–12	89	0.40%
12–13	76	0.34%
13–14	75	0.33%
14–15	68	0.30%
15–16	73	0.33%
16–17	58	0.26%
17–18	59	0.26%
18–19	56	0.25%
19–20	58	0.26%
Subtotal	21,123	94.33%
Other	1,269	5.67%
Total	22,392	100.00%

Visit Duration by Visits 79

### Visit Duration by Visits - Help Card

Visit Duration (minutes) – The number of minutes your web site was viewed.

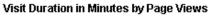
Visits - Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

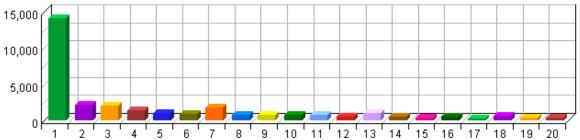
% – Percentage of visitors who viewed your page for the specified duration of time.

This information tells you how many visitors view your site for specific intervals of time.

# **Visit Duration by Page Views**

This report shows the number and percentages of pages views over selected visit lengths.





**Visit Duration by Page Views** 

0–1	14,144	
0-1	11,111	21.00%
1–2	2,207	3.28%
2–3	1,999	2.97%
3–4	1,439	2.14%
4–5	955	1.42%
5–6	893	1.33%
6–7	1,831	2.72%
7–8	741	1.10%
8–9	713	1.06%
9–10	712	1.06%
10–11	789	1.17%
11–12	510	0.76%
12–13	1,040	1.54%
13–14	547	0.81%
14–15	406	0.60%
15–16	527	0.78%
16–17	241	0.36%
17–18	643	0.95%
18–19	376	0.56%
19–20	384	0.57%
Subtotal	31,097	46.16%
Other	36,267	53.84%
Total	67,364	100.00%

### Visit Duration by Page Views - Help Card

5

**Page** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

**Views** – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

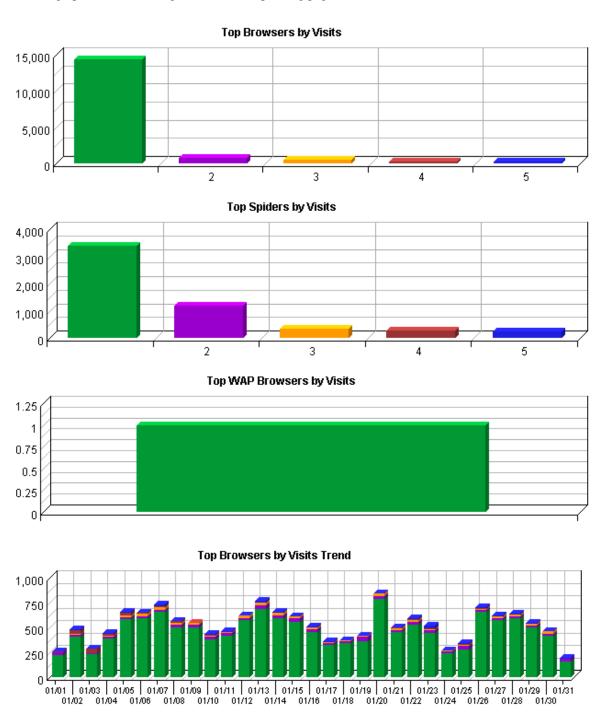
% – Percentage of visitors who viewed your page for the specified duration of time.



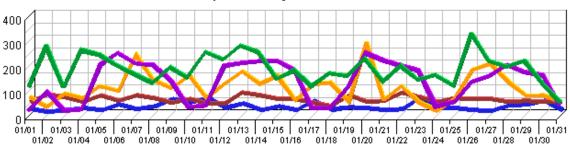
This information tells you how many visitors view your site for specific intervals of time.

### **Browsers and Platforms Dashboard**

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

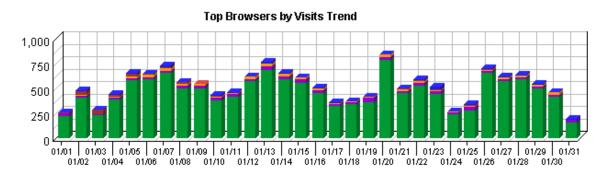


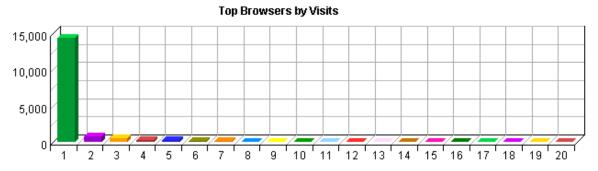
### Top Platforms by Visits Trend



## **Top Browsers**

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.





### **Top Browsers**

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	14,407	85.89%	234,957
2.	Other Netscape Compatible	755	4.50%	2,653
3.	Netscape	460	2.74%	8,661
4.	ia_archiver	228	1.36%	1,783
5.	Others	210	1.25%	375
6.	Mozilla	171	1.02%	1,626
7.	NPBot (http://www.nameprotect.com/botinfo.html)	84	0.50%	84
8.	msnbot/0.11 ( http://search.msn.com/msnbot.htm)	50	0.30%	54
9.	Safari	30	0.18%	506
10.	ColdFusion	29	0.17%	143
11.	LinkWalker	23	0.14%	120
12.	Links SQL (http://gossamer-threads.com/scripts/links-sql/)	23	0.14%	47
13.	MSFrontPage/4.0	22	0.13%	149
14.	Opera	19	0.11%	143
15.	NutchCVS/0.03-dev (Nutch; http://www.nutch.org/docs/en/bot.html; nutch-agent@lists.sourceforge.net)	19	0.11%	38

Top Browsers 85

16.	Gigabot/1.0	15	0.09%	24
17.	Cache (morourke@austin.rr.com)	13	0.08%	26
18.	WebSearch.COM.AU/3.0.1 (The Australian Search Engine; http://WebSearch.COM.AU; Search@WebSearch.COM	13	0.08%	15
19.	Konqueror	13	0.08%	13
20.	psbot/0.1 ( http://www.picsearch.com/bot.html)	10	0.06%	28
	Subtotal	16,594	98.93%	251,445
	Other	179	1.07%	3,451
	Total	16,773	100.00%	254,896

### Top Browsers - Help Card

**Prowser** – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

**Hits** – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Total** – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

**Visits** – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

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Browser data can help you determine how to configure your site for optimal viewing.

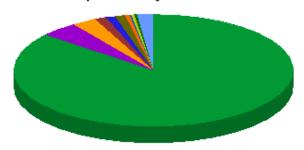
**Note:** Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

86 Top Browsers

# **Top Browsers by Version**

This report lists the browser versions most common among your visitors.





**Top Browsers by Version** 

	•	•			
	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	11,772	70.18%	212,900
		5.5	1,657	9.88%	13,961
		5.0	482	2.87%	2,972
		5.01	231	1.38%	3,786
		Version Unknown	145	0.86%	212
		4.01	40	0.24%	329
		5.22	26	0.16%	433
		5.17	10	0.06%	66
		5.23	9	0.05%	93
		5.16	7	0.04%	116
		7.01	5	0.03%	13
		3.0b	5	0.03%	9
		5.21	5	0.03%	27
		5.15	3	0.02%	16
		1.	3	0.02%	4
		4.0	2	0.01%	4
		6.0b	2	0.01%	5
		5.13	1	0.01%	5
		5.14	1	0.01%	2
		5.00	1	0.01%	4
		Other	0	0.00%	0
2.	Other Netscape Compatible	Version Unknown	755	4.50%	2,653
		Other	0	0.00%	0
3.	Netscape	7.1	130	0.78%	2,294
		7.02	48	0.29%	725
		4.79	46	0.27%	562

		4.78	40	0.24%	875
		4.7	34	0.20%	817
		7.01	32	0.19%	679
		7.0	30	0.18%	498
		4.5	24	0.14%	184
		4.61	10	0.06%	531
		4.76	10	0.06%	89
		4.75	9	0.05%	439
		4.05	4	0.02%	4
		4.72	4	0.02%	18
		4.77	4	0.02%	120
		6.1	4	0.02%	74
		4.8	3	0.02%	28
		4.73	3	0.02%	26
		6.2.3	3	0.02%	20
		4.08	3	0.02%	584
		6.2.1	3	0.02%	48
		4.06	3	0.02%	26
		4.77C-CCK-MCD	3	0.02%	7
		4.x	2	0.01%	2
		Version Unknown	2	0.01%	2
		4.0	2	0.01%	2
		6.0	2	0.01%	2
		4.6	1	0.01%	1
		4.76C-CCK-MCD	1	0.01%	4
		Other	0	0.00%	0
4.	ia_archiver	Version Unknown	228	1.36%	1,783
		Other	0	0.00%	0
5.	Others	Version Unknown	210	1.25%	375
		Other	0	0.00%	0
6.	Mozilla	20021112	96	0.57%	130
		20031007	24	0.14%	286
		20030624	11	0.07%	231
		20030425	6	0.04%	293
		20030728	4	0.02%	46
		20030716	4	0.02%	84
		20030225	3	0.02%	36
		20021130	3	0.02%	28
		20040113	3	0.02%	117
		20030312	3	0.02%	121
		20030630	2	0.01%	37
		20031208	2	0.01%	4
			_	2.02/0	•

		20031008	2	0.01%	14
		20031204	1	0.01%	8
		20031211	1	0.01%	4
		20040104	1	0.01%	4
		20021212	1	0.01%	24
		20030703	1	0.01%	19
		20031004	1	0.01%	52
		20031110	1	0.01%	22
		20030612	1	0.01%	66
		Other	0	0.00%	0
7.	NPBot	Version Unknown	84	0.50%	84
	(http://www.nameprotect.com/botinfo.html)	Other	0	0.00%	0
8.	msnbot/0.11 (	Version Unknown	50	0.30%	54
	http://search.msn.com/msnbot.htm)	Other	0	0.00%	0
9.	Safari	100.1	13	0.08%	193
		85.6	9	0.05%	171
		85.5	4	0.02%	103
		85	3	0.02%	38
		100	1	0.01%	1
		Other	0	0.00%	0
10.	ColdFusion	Version Unknown	29	0.17%	143
		Other	0	0.00%	0
11.	LinkWalker	Version Unknown	23	0.14%	120
		Other	0	0.00%	0
12.	Links SQL	Version Unknown	23	0.14%	47
	(http://gossamer-threads.com/scripts/links-sql/)	Other	0	0.00%	0
13.	MSFrontPage/4.0	Version Unknown	22	0.13%	149
	-	Other	0	0.00%	0
14.	Opera	7.23	5	0.03%	37
	•	7.21	3	0.02%	9
		7.11	3	0.02%	58
		7.20	3	0.02%	30
		7.22	3	0.02%	5
		6.05	1	0.01%	3
		7.02	1	0.01%	1
		Other	0	0.00%	0
15.	NutchCVS/0.03-dev (Nutch;	Version Unknown	19	0.11%	38
	http://www.nutch.org/docs/en/bot.html; nutch-agent@lists.sourceforge.net)	Other	0	0.00%	0
16.	Gigabot/1.0	Version Unknown	15	0.09%	24
		Other	0	0.00%	0
17.	Cache (morourke@austin.rr.com)	Version Unknown	13	0.08%	26

		Other	0	0.00%	0
18.	WebSearch.COM.AU/3.0.1 (The Australian	Version Unknown	13	0.08%	15
	Search Engine; http://WebSearch.COM.AU; Search@WebSearch.COM	Other	0	0.00%	0
19.	Konqueror	3.0-RC5	3	0.02%	3
		3.0-RC3	2	0.01%	2
		3.1	2	0.01%	2
		3.0-RC4	2	0.01%	2
		3.1-RC4	1	0.01%	1
		3.0-RC1	1	0.01%	1
		3.0	1	0.01%	1
		3.1-RC6	1	0.01%	1
		Other	0	0.00%	0
20.	psbot/0.1 ( http://www.picsearch.com/bot.html)	Version Unknown	10	0.06%	28
		Other	0	0.00%	0
	Subtotal		16,594	98.93%	251,445
	Other		179	1.07%	3,451
	Total		16,773	100.00%	254,896

### Top Browsers by Version - Help Card

**Prowser** – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

**Visits** – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

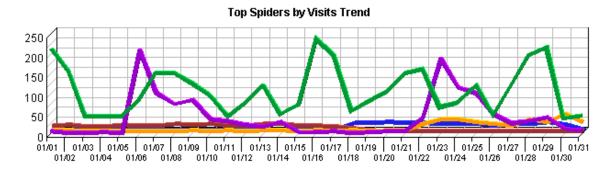
% – Percentage of the total visits in which the visitor viewed this page at least once.

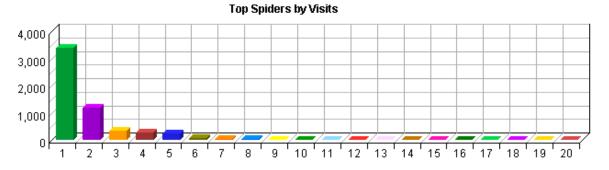
**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

# **Top Spiders**

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.





### **Top Spiders**

	Spider	Visits	%	Hits
1.	Googlebot	3,378	59.62%	7,533
2.	Mozilla/5.0 (Slurp/cat; slurp@inktomi.com; http://www.inktomi.com/slurp.html)	1,192	21.04%	1,355
3.	Scooter	342	6.04%	361
4.	Mozilla/4.0 compatible ZyBorg/1.0 Dead Link Checker (wn.zyborg@looksmart.net; http://www.WISEnutbot	270	4.77%	537
5.	Mozilla/4.0 compatible ZyBorg/1.0 (wn.zyborg@looksmart.net; http://www.WISEnutbot.com)	239	4.22%	1,000
6.	FAST-WebCrawler	66	1.16%	4,493
7.	Openfind data gatherer, Openbot	36	0.64%	36
8.	Linkbot	21	0.37%	50
9.	WebTrends	15	0.26%	11,562
10.	Mozilla/4.7 (compatible; FlipDog; http://www.whizbang.com/crawler)	10	0.18%	10
11.	Mozilla/4.0 (compatible; Netcraft Web Server Survey)	10	0.18%	14
12.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.0;	10	0.18%	48

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	MSIECrawler)		
13.	NationalDirectory-WebSpider	9 0.16%	12
14.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; .NET CLR 1.1.4322; MSIECrawler)	7 0.12%	47
15.	Yahoo-MMCrawler	6 0.11%	407
16.	gsa-crawler (Enterprise; GID-02954; nathan.diemer.ctr@dcma.mil)	6 0.11%	50
17.	Mozilla/4.74 [en] (Windows NT 5.0; U; maxamine.com—robot)	5 0.09%	5
18.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT; MS Search 4.0 Robot)	5 0.09%	21
19.	dloader(NaverRobot)	5 0.09%	5
20.	Mozilla/4.0 (compatible; MSIE 4.01; Windows 95; FreeFind/1.0 (spider@freefind.com))	4 0.07%	283
	Subtotal	5,636 99.47%	27,829
	Other	30 0.53%	172
	Total	5,666 100.00%	28,001

### Top Spiders - Help Card

**Hits** – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Spider** – An automated program which searches the Internet.

**Visits** – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

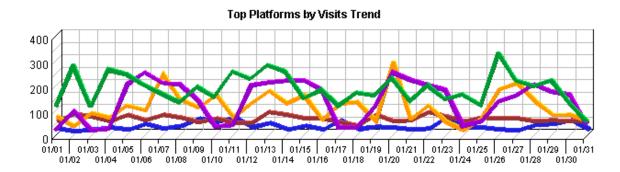
% – Percentage of total spider visits or hits by the specified spider.

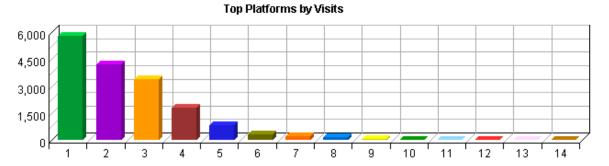
This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

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# **Top Platforms**

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.





### **Top Platforms**

	Platform	Visits	%	Views
1.	Windows XP	5,820	34.70%	68,258
2.	Windows 2000	4,225	25.19%	133,326
3.	Windows 98	3,381	20.16%	25,407
4.	Others	1,796	10.71%	9,193
5.	Windows ME	811	4.84%	7,901
6.	Windows NT	313	1.87%	5,609
7.	Windows 95	183	1.09%	1,909
8.	Macintosh PowerPC	174	1.04%	2,317
9.	Linux	29	0.17%	233
10.	FreeBSD	25	0.15%	698
11.	Windows 3.x	5	0.03%	9
12.	Windows Win32s	5	0.03%	5
13.	Windows 2003	5	0.03%	30
14.	Hewlett Packard Unix (HP9000)	1	0.01%	1
	Total	16,773	100.00%	254,896

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### Top Platforms - Help Card

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**Hits** – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Platform** – The specified platform being analyzed. The operating system used by the visitor to your site.

**Total** – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

**Visits** – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.



This information is useful when determining what content to include on your web site.

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# **Glossary**

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

### Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400–range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
<b>Destination Page</b>	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
<b>Entry File</b>	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
НТТР	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

	Contents.
Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one—to three—digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Camapaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
<b>Order Count</b>	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable-length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
<b>Purchase Count</b>	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

### "Success" codes:

**101 = Success**: Switching Protocols 200 = Success: OK 201 = Success: Created **202** = **Success**: Accepted **203** = **Success**: Non–Authoritative Information 204 = Success: No Content **205** = **Success**: Reset Content **206** = **Success**: Partial Content **300 = Success**: Multiple Choices **301 = Success**: Moved Permanently 302 = Success: Found 303 = Success: See Other**304** = **Success**: Not Modified 305 = Success : Use Proxy

**307** = **Success** : Temporary Redirect

### "Failed" codes:

**400 = Failed**: Bad Request **401 = Failed**: Unauthorized **402 = Failed**: Payment Required

403 = Failed: Forbidden

100 = Success: Continue

**404** = **Failed**: Not Found **405** = **Failed**: Method Not Allowed **406** = **Failed**: Not Acceptable **407** = **Failed**: Proxy Authentication Required **408** = **Failed**: Request Time-out **409** = **Failed**: Conflict 410 = Failed: Gone 411 = Failed: Length Required 412 = Failed: Precondition Failed 413 = Failed: Request Entity Too Large **414 = Failed**: Request–URI Too Large **415** = **Failed**: Unsupported Media Type **416** = **Failed**: Requested range not satisfiable **417** = **Failed**: Expectation Failed **500** = **Failed**: Internal Server Error **501** = **Failed**: Not Implemented **502** = **Failed**: Bad Gateway **503** = **Failed**: Service Unavailable **504** = **Failed**: Gateway Time–out **505** = **Failed**: HTTP Version Not Supported Subtotal In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal." See "Top-Level Domain." Suffix (Domain Name) Time Interval A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59. Time before The number of days between a new buyer's first visit and first purchase. Order Time between The number of days between a visitor's previous purchase and most recent purchase in Purchases this report period. Top-Level The suffix of a domain name. A top-level domain can be based on the type of **Domain** organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains: ARPANET: .arpa Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz **Education**: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn **International**: .int .int.co .int.ve .intl.tn Government: .gov .gov.[country code] .gove.[country code] .go.[country code] Military: .mil .mil.[country code]

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**Network**: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the /html/info/ directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
<b>Visitor Minutes</b>	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.